

## Raffle Terms & Conditions

**By entering the raffle entrants agree to be bound by these rules.**

**Entry:** The cost of entry is £1. Each ticket represents one entry only. All entrants acknowledge that their payment of £1 per ticket to enter the raffle does not guarantee that they will win any prize. The information that you have provided on this ticket will be held on our fundraising database.

**Marketing:** Unless you specify otherwise, we will occasionally email/post you information about Hospice news and events. If you would prefer **NOT** to be contacted please call 0191 386 1170 or email [hello@stcuthbertshospice.com](mailto:hello@stcuthbertshospice.com).

**Restrictions:** Entry is open to all resident of Great Britain (excluding the Channel Islands, the Isle of Man and Northern Ireland). Tickets are not for sale to or by anyone under 18 years of age. If anyone is found to be under 18 they will automatically forfeit their right to a prize, this includes winners under 18 years of age where the ticket has been purchased on their behalf as a gift.

**Draw Date:** Entry closes Wednesday 18<sup>th</sup> December; the draw takes place on Friday 20<sup>th</sup> December 2024.

**Late entries:** Monies received after the closing date will be treated as a donation and tickets will not be entered into the draw.

**Prizes:** 1st prize will be awarded as either £1,000 cheque, 2nd prize will be awarded as £250 cheque, 3rd prize will be awarded as £100 cheque.

**Notification of winners:** Winners will be notified by telephone. A list of winners will be available on our website [www.stcuthbertshospice.com](http://www.stcuthbertshospice.com). Where the winning entrant does not confirm details necessary for them to receive the prize within 30 days the prize will be redrawn.

**Winners:** The winners of the raffle prizes will be notified by telephone where possible. Winners will be asked to provide a photograph or to be photographed, and be interviewed to provide a quote about winning a prize to help St Cuthbert's Hospice to promote future fundraising draws.

**Promoter:** St Cuthbert's Hospice, Park House Road, Durham, DH1 3QF. Any questions, queries or concerns contact Angela Lord (Sales Manager, Retail & Lottery) 0191 374 6176.

**About the promoter:** St Cuthbert's Hospice, Durham is registered by the Charity Commission as a Charitable Incorporated Organisation. Charity Number: 519767 VAT Number: 997305770. Registered under the Gambling Act 2005.

**Complaints:** Any complaints relating to the raffle should be sent in writing to St Cuthbert's Hospice, Park House Road, Durham, DH1 3QF; by email [hello@stcuthbertshospice.com](mailto:hello@stcuthbertshospice.com) or telephone 0191 386 1170 giving full details of the complaint and any available supporting documentation. Full details about our complaints policy can be found online.

**Gambling:** This raffle is a form of gambling. Participants are encouraged to gamble sensibly. Should gambling become a problem we recommend you contact BeGambleAware. For help and advice please visit [www.begambleaware.org](http://www.begambleaware.org) or call the National Gambling Helpline on 0808 8020 133 – lines open 8am to midnight.

**To view our Data Protection Policy and Privacy Policy in full please visit [www.stcuthbertshospice.com](http://www.stcuthbertshospice.com) or call to request a copy.**